

SW-02519A-06-0015

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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

4700

Investigator: Trish MeeterPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion      No. 2008      68676Date: 5/21/2008Complaint Description:      08A Rate Case Items - Opposed  
N/A Not ApplicableFirst:Last:Complaint By:      Linda C.

Miller

Account Name: [REDACTED]Home: [REDACTED]Street: [REDACTED]Work:City: [REDACTED]CBR:State:      AZ      Zip: [REDACTED]is:Utility Company:      Gold Canyon Sewer CompanyDivision:      SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

DOCKET NO. SW-02519A-06-0015

Linda C. Miller  
[REDACTED]Arizona Corporate Commission  
1200W. Washington St.  
Phoenix1 AZ 85007  
May 18, 2008

Re: ACC Docket No. SW-02519A-O16-0015

To Whom It May Concern:

Those of us who reside in the wonderful community of Gold Canyon are quite angry regarding the Gold Canyon Sewer Company; I know for sure I am. I live on a fixed income, and now have my beautiful home for sale due to finances, including the steep increase in my sewer bill.

When I just read in the paper that this company is being totally unfair, I called my water company and found out I use WAY less water than is being reported by the sewer company How can this be allowed? Everyone deserves to make a living, but I've seen too much greed going on lately and this company needs to be stopped and reprimanded....Thank you for listening, and please attend to this matter.

Sincerely,

Linda C. Miller

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:RECEIVED  
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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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5/21  
May 21, 2008

RE: DOCKET NO. SW-02519A-06-0015

Dear Ms. Miller:

Your letter regarding the Gold Canyon Sewer Company ("GCSC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the GCSC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed: 5/21/2008**

**Opinion No. 2008 - 68676**

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